

# Why Choose Forklifts of Minnesota?

# **Core Values:**

- INTEGRITY. Do the right thing every time.
- HUSTLE. Responsiveness keeps our customers running.
- SAFETY. Our families depend on it.
- INTENTIONAL. Every interaction matters. Small plays make big plays.
- FUTURE. Working towards 100 years in business.

## Sales:

- Our 12 Salesmen cover Minnesota, North Dakota, South Dakota, and Wisconsin.
- Knowledgeable and customer-focused staff.
- Leasing, Financing, and Payment plans available.
- Over 800 Forklifts for sale.
- 200 plus New & Used Forklifts in stock.

#### Service:

- 67 Road Technicians ready to service your equipment on site.
- 23 in-house members on our service team.
- Average response time is 1.34 hours on breakdown service calls.
- Speedy service helps minimize downtime.
- Temporary rentals for forklifts undergoing longer service repairs.
- Over 7,000 PMs performed in 2022.

# Rental:

- Over 600 units for rent.
- Long-term and short-term rental solutions.
- Daily, Weekly, and Monthly terms available.
- Same-day delivery.
- Delivery and Pickup offered on one of our seven delivery trucks.
- Our Fleet includes Forklifts, Telehandlers, Boom-lifts, and Scissor-lifts.

## Parts:

- Parts inventory of over \$2.1 million.
- 90% shelf availability in house.
- Parts Department open from 7-5 daily.
- 14 Full-Time parts employees.
- Stock parts are ordered daily, and 24-hour service is available if air freight is requested.
- Tire Pressing: In-house & Mobile.

#### Awards:

- Clark's Dealer of the Year: 2015, 2018, 2020, and 2022
- Doosan Diamond Award recipient: 2016, 2017, 2018, 2019, 2020, and 2021
- UniCarriers Platinum AEP Award (Service Excellence): 2016, 2017, 2018, 2019, 2020, and 2021
- UniCarriers President's Club: 2018















